

STATE OF OHIO  
OFFICE OF THE ATTORNEY GENERAL  
CONSUMER PROTECTION SECTION

IN THE MATTER OF:	)	DOCKET NO. 521684
	)	
Ghazel Motors LLC	)	
	)	
and	)	
	)	
Yahia Alcharbaji, Individually	)	

**ASSURANCE OF VOLUNTARY COMPLIANCE**

This Assurance of Voluntary Compliance ("Assurance") is entered into this 23 day of October, 2017 between Ghazel Motors LLC, an Ohio limited liability corporation, and, Yahia Alcharbaji ("Alcharbaji"), individually, and the Attorney General of the State of Ohio ("Attorney General").

**WHEREAS**, the Attorney General, having reasonable cause to believe that Ghazel Motors LLC and owner Alcharbaji have engaged in acts and practices which violate Chapter 1345 of the Revised Code ("Consumer Sales Practices Act") and Chapter 4505 of the Revised Code ("Certificate of Motor Vehicle Title Act") has conducted an investigation pursuant to the authority granted him by R.C. 1345.06 of the Revised Code; and

**WHEREAS**, the Attorney General may, pursuant to R.C. 1345.06(F), enter into and accept an Assurance of Voluntary Compliance; and

**WHEREAS**, this Assurance of Voluntary Compliance is an assurance in writing by Ghazel Motors LLC and Alcharbaji of their intent to conduct their business in a manner designed to comply with the provisions of the Consumers Sales Practices Act, its Substantive Rules and the Certificate of Motor Vehicle Title Act; and

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ATTORNEY GENERAL OF OHIO

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**WHEREAS**, Ghazel Motors LLC and Alcharbaji desire to comply with all aspects of the Consumer Sales Practices Act, its Substantive Rules, and the Certificate of Motor Vehicle Title Act, and hereby voluntarily enter into this Assurance with the Attorney General.

**NOW THEREFORE**, in consideration of the mutual promises and conditions set forth herein, the parties hereto **AGREE** as follows:

- (1) The "Effective Date" shall mean the date indicated on the first page of this Assurance.
- (2) By accepting this written Assurance, the Attorney General agrees to terminate the current investigation of Ghazel Motors LLC and Alcharbaji's business practices and actions occurring on or before the Effective Date of this Assurance.
- (3) By giving this written Assurance, Ghazel Motors LLC and Alcharbaji agree to comply with all the terms of this Assurance and to conduct their business in compliance with all applicable Ohio laws, including without limitation, the Consumer Sales Practices Act, R.C. 1345.01 et seq. and the Certificate of Motor Vehicle Title Act, R.C. 4505.01 et seq.

**BACKGROUND AND STATEMENT OF FACTS**

- (4) Ghazel Motors LLC is an Ohio limited liability company which is registered with the Ohio Secretary of State as a fictitious business and is operating in Fayette County and in the State of Ohio with its principal place of business located at 347 W. Court St., Washington Court House, Ohio 43160.
- (5) Alcharbaji is the owner of and exercised the authority to establish, implement or alter the policies of Ghazel Motors LLC and committed, allowed, directed, ratified or otherwise caused the following unlawful acts and practices to occur.

- (6) Alcharbaji operates Ghazel Motors LLC, a used motor vehicle dealership that engages in the business of effecting consumer transactions by advertising and selling used motor vehicles in the State of Ohio, including Fayette County.
- (7) Ghazel Motors LLC holds license #UD020618 issued by the State of Ohio under R.C. 4517.01 et seq. allowing it to engage in the business of displaying or selling at retail or wholesale used motor vehicles.
- (8) Ghazel Motors LLC displayed for sale and sold used motor vehicles without obtaining certificates of title for the vehicles in its name, and without possessing bills of sale for the motor vehicles displayed, offered for sale, or sold, and without a properly executed power of attorney or other related documents from the prior owners of the motor vehicles giving Ghazel Motors LLC and Alcharbaji the authority to have certificates of title to the vehicles issued in Ghazel Motors LLC's name.
- (9) Ghazel Motors LLC, in the ordinary course of business, sold or transferred used motor vehicles to Ohio retail purchasers and failed to apply for certificates of title in the name of the retail purchasers on or before the thirtieth day following the dates of the sales.
- (10) Ghazel Motors LLC, in the ordinary course of business, sold or transferred motor vehicles to Ohio retail purchasers and failed to obtain the certificates of title in the name of the retail purchasers on or before the fortieth day following the dates of the sales.
- (11) Ghazel Motors LLC received payment from the retail purchasers, and/or third parties on behalf of the retail purchasers, in full satisfaction for the purchase of the motor vehicles.
- (12) As a result of Ghazel Motors LLC and Alcharbaji's conduct, retail purchasers were unable to obtain certificates of title to their used motor vehicles, and filed claims pursuant to Ohio's Title Defect Recision (TDR) statute, R.C. 4505.181.

- (13) The Ohio Attorney General, as administrator of the TDR Fund, paid the retail purchasers' claims in the amounts listed below:

Raymond Robinson    \$3,112.00

Leslie Cartee            \$1,703.50

John Cutright            \$2,737.00

The total of all claims paid thus far is:        \$7,552.50.

- (14) R.C. 4505.181 requires that a dealer post a surety bond in an amount not less than \$25,000 after the Attorney General has paid a retail purchaser of the dealer from the Title Defect Recision Fund.
- (15) After the payouts were made from the TDR Fund, Ghazel Motors LLC and Alcharbaji continued to engage in consumer transactions without posting a surety bond.
- (16) Ghazel Motors LLC and Alcharbaji are "suppliers" as that term is defined in R.C. 1345.01(C), because they engaged in the business of effecting or soliciting consumer transactions, by offering for sale or selling or financing the purchase or transfer of used motor vehicles to individuals for purposes that are primarily personal, family or household within the meaning specified in R.C. 1345.01(A).
- (17) Ghazel Motors LLC and Alcharbaji committed unfair and deceptive acts or practices in violation of the Consumer Sales Practices Act, R.C. 1345.02, by selling or transferring used motor vehicles to Ohio retail purchasers and failing to apply for certificates of title in the name of the retail purchasers on or before the thirtieth day following the date of the sale as required by R.C. 4505.06(A)(5)(b).
- (18) Ghazel Motors LLC and Alcharbaji committed unfair and deceptive acts or practices in violation of the Consumer Sales Practices Act, R.C. 1345.02, by failing, on or before the

fortieth day following the date of the sale, to obtain titles to the vehicles in the name of the retail purchasers in violation of R.C. 4505.181(B)(1).

- (19) Ghazel Motors LLC and Alcharbaji committed unfair and deceptive acts or practices in violation of R.C. 1345.02(A) and R.C. 4505.181 by engaging in consumer transactions in connection with the display for sale, or sale of used motor vehicles after failing to post a surety bond after payouts were made from the TDR Fund.

#### **COMPLIANCE PROVISIONS**

- (20) In connection with the display for sale, or sale of used motor vehicles, Ghazel Motors LLC and Alcharbaji shall refrain from displaying for sale and selling a used motor vehicle without obtaining a certificate of title for the vehicle in its name, or without possessing a bill of sale for the motor vehicle displayed, or offering for sale, or selling, without a properly executed power of attorney or other related document from the prior owner of the motor vehicle giving Ghazel Motors LLC the authority to have a certificate of title to the vehicle issued in its name, in violation of the TDR Act, R.C. 4505.01 et seq. and the Consumer Sales Practices Act, R.C. 1345.02(A).
- (21) In connection with the display for sale, or sale of used motor vehicles, Ghazel Motors LLC and Alcharbaji shall refrain from selling or transferring a motor vehicle to an Ohio retail purchaser when they fail to apply for a certificate of title in the name of the retail purchaser on or before the thirtieth day following the date of the sale, in violation of the TDR Act, R.C. 4505.01 et seq. and the Consumer Sales Practices Act, R.C. 1345.02(A).
- (22) In connection with the display for sale, or sale of used motor vehicles, Ghazel Motors LLC and Alcharbaji shall refrain, in the ordinary course of business, from failing, on or before the fortieth day following the date of the sale, to obtain title to the vehicle in the

name of the retail purchaser in violation of TDR Act, R.C. 4505.01 et seq. and the Consumer Sales Practices Act, R.C. 1345.02(A).

- (23) Ghazel Motors LLC and Alcharbaji shall refrain from engaging in consumer transactions in connection with the display for sale, or sale of used motor vehicles, until Ghazel Motors LLC has posted a R.C. 4505.181 surety bond with the Ohio Attorney General's Office.

#### **GENERAL PROVISIONS**

- (24) Ghazel Motors LLC and Alcharbaji understand and agree this Assurance applies to their principals, officers, directors, agents, servants, representatives, salespersons, employees, instructors, independent contractors, successors in interest and assigns, jointly and severally.
- (25) This Assurance shall be governed by the laws of the State of Ohio.
- (26) This Assurance is entered into by Ghazel Motors LLC and Alcharbaji of their own free and voluntary act and with full knowledge and understanding of the nature of the proceedings and the obligations and duties imposed by this Assurance.
- (27) This Assurance does not constitute an approval by the Attorney General of any of Ghazel Motors LLC and Alcharbaji's business practices and neither shall represent directly or indirectly, or in any way whatsoever, that the Attorney General has sanctioned, condoned or approved any part or aspect of their business practices.
- (28) This Assurance sets forth the entire agreement between the Attorney General, Ghazel Motors LLC and Alcharbaji, and supersedes all prior agreements or understandings, whether written or oral, between the Parties and/or their respective counsel with respect

to the subject matter hereof. This Assurance may be amended by written agreement between the Parties, subject to any further requirements under state law.

- (29) The Parties acknowledge that no other promises, representations or agreements of any nature have been made or entered into by the Parties. The Parties further acknowledge that this Assurance constitutes a single and entire agreement that is not severable or divisible, except that if any provision herein is found to be legally insufficient or unenforceable, the remaining provisions shall continue in full force and effect.
- (30) Ghazel Motors LLC and Alcharbaji shall negotiate in good faith, through the office of the Attorney General, any consumer complaints filed with this office concerning their conduct occurring prior to the Effective Date of this Assurance, which are brought by consumers that are discovered after entering into this Assurance. The Attorney General shall direct all complaints to the attention of Alcharbaji.
- (31) This Assurance is a public record and shall be maintained in the Public Inspection File.

#### **REIMBURSEMENT TO THE TDR FUND**

- (32) As part of the consideration for the termination of the Attorney General's investigation of Ghazel Motors LLC and Alcharbaji under the Consumer Sales Practices Act, R.C. 1345.01 et seq., Ghazel Motors LLC and Alcharbaji jointly and severally shall reimburse the TDR Fund Seven Thousand Five Hundred Fifty-Two Dollars and Fifty Cents (\$7,552.50). Payment of this amount shall be made in monthly installments of no less than Five Hundred Dollars and no Cents (\$500.00) with the first payment due on or before November 1, 2017 and thereafter on the 1<sup>st</sup> of each month until paid in full. Payment shall be made by delivering a certified check or money order, payable to the "Ohio Attorney General's Office," to: **Compliance Officer, Consumer Protection Section, 30 E. Broad St., 14<sup>th</sup> Fl., Columbus, Ohio 43215**. Payments made pursuant to

this paragraph shall be placed into the TDR Fund. If Ghazel Motors LLC and Alcharbaji fail to comply with the Assurance, including the payment plan, the remainder of the amount due shall be immediately due and payable upon demand.

#### **PAYMENT TO THE STATE**

- (33) As part of the consideration for the termination of the Attorney General's investigation of Ghazel Motors LLC and Alcharbaji under the Consumer Sales Practices Act, R.C. 1345.01 et seq., they shall pay jointly and severally One Thousand Five Hundred Dollars (\$1,500.00) to the Office of the Ohio Attorney General for attorneys' fees and investigative costs. Payment shall be made monthly in an amount no less than Five Hundred Dollars and no Cents (\$500.00) beginning the month following the completion of payments made pursuant to paragraph 32 of the Assurance. Payment received shall be placed into the Consumer Protection Enforcement Fund. Payment shall be made by delivering a certified check or money order, payable to the "Ohio Attorney General's Office," to: **Compliance Officer, Consumer Protection Section, 30 E. Broad St., 14<sup>th</sup> Fl., Columbus, Ohio 43215.** If Ghazel Motors LLC and Alcharbaji fail to comply with the Assurance, including the payment plan, the remainder of the amount due shall be immediately due and payable upon demand.

#### **PENALTIES FOR FAILURE TO COMPLY**

- (34) The Attorney General may assert any claim that Ghazel Motors LLC and Alcharbaji have violated this Assurance in a lawsuit seeking injunctive and declaratory relief or a separate civil action to enforce this Assurance, or to seek any other relief afforded by law, including attorney fees, investigative costs, and a civil penalty of Twenty-Five Thousand Dollars (\$25,000.00) for each separate and appropriate violation the Attorney General asserts they have committed. In any such action or proceeding, relevant evidence of



conduct that occurred before the Effective Date shall be admissible on any material issue, including alleged willfulness, intent, knowledge, contempt or breach, to the extent permitted by law.

- (35) Pursuant to R.C. 1345.06(F), this Assurance is not, and shall not be construed as, evidence of any violation of the Consumer Sales Practices Act or the Substantive Rules adopted thereunder, by Ghazel Motors LLC or Alcharbaji. Evidence of a violation of an Assurance of Voluntary Compliance, though, is prima-facie evidence of an act or practice in violation of the Consumer Sales Practices Act, R.C. 1345.01 et seq., if presented after the violation in an action brought under the Consumer Sales Practices Act, R.C. 1345.01 et seq.
- (36) This Assurance shall in no way exempt Ghazel Motors LLC or Alcharbaji from any other obligations imposed by law, and nothing contained herein shall relieve them of any legal responsibility for any acts or practices engaged in by them other than those acts specifically resolved by this Assurance.
- (37) Nothing in this Assurance shall in any way preclude any investigative or enforcement action against Ghazel Motors LLC or Alcharbaji under any legal authority granted to the Attorney General:
- i. With respect to the transactions or occurrences which are the subject of this enforcement action, if the terms of this Assurance are not fully obeyed; or
  - ii. With respect to transactions or occurrences which are not the subject of this action.

### **TOLLING AGREEMENT**

- (38) Suppliers acknowledge and agree that Ghazel Motors LLC or Alcharbaji shall not, in any action filed by the Attorney General, raise any applicable time-related or statute of limitations defense, either in law or equity, relating to the activities of Ghazel Motors LLC or Alcharbaji in connection with the current Attorney General investigation, except as to any cause of action already barred as of the Effective Date, which shall remain barred, unless otherwise preserved.
- (39) If Ghazel Motors LLC or Alcharbaji files a Motion to Dismiss based on statute of limitations grounds, the parties agree that this AVC shall be submitted as evidence in opposition to the motion, and that the Attorney General may seek to recover the costs incurred to defend such a frivolous motion.

### **REPRESENTATIONS AND WARRANTIES**

- (40) Ghazel Motors LLC warrants and represents that the individual signing this Assurance on behalf of Ghazel Motors LLC is doing so in their official capacity and is fully authorized by Ghazel Motors LLC to enter into this Assurance and to legally bind Ghazel Motors LLC to all of the terms and conditions of the Assurance.
- (41) Ghazel Motors LLC and Alcharbaji represent that by executing this Assurance that they have carefully read this Assurance and that if they so choose have had the opportunity to discuss the terms and conditions of this Assurance with an attorney, and that they agree to the terms and conditions as set forth in this Assurance by signing the same.

**WHEREFORE**, the parties hereto affix their signatures in recognition and acceptance of the terms contained herein on this 23 day of October, 2017.

ACCEPTED BY:

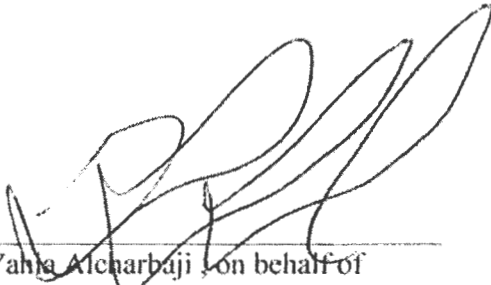


Rosemary E. Rupert (0042389)  
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Ohio Attorney General's Office  
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Columbus, Ohio 43215  
(614) 752-5548

*Counsel for the Ohio Attorney General*

10-23-17

Date



Yahia Alcharbaji, on behalf of  
Ghazel Motors LLC, and in his  
individual capacity, and as guarantor to the amounts  
due pursuant to the Assurance

10-18-17

Date