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STATE OF OHIO ex rel. ATTORNEY GENERAL	
DAVE YOST	) Case No: 21 CV 00196
41 52	)
	) Judge Forchione
Plaintiff,	)
V	) RECEIVED  ATTORNEY GENERAL OF OHIO
SAM LORENZ	)
DBA TOP TECH ELECTRONICS	DEC 2 8 2021
AND DBA L&L TECH SOLUTIONS	)
Defendant.	) CONSUMER PROTECTION SECTION ) PUBLIC INSPECTION FILE

### Final Judgment Entry and Order

This matter came to be heard upon the filing of Plaintiff's Motion for Default Judgment. Plaintiff commenced this action by filing its Complaint on February 19, 2021. Defendant Sam Lorenz ("Defendant") was properly served on February 24, 2021. Defendant failed to answer the Complaint within twenty-eight days of service. Defendant has also failed to make any appearance in this action.

Plaintiff filed a Motion for Default Judgment on April 16, 2021. This Court issued a Default Judgment Entry and Order against Defendants on April 20, 2021. Default Judgment included an order for Defendant to pay civil penalties and restitution to all consumers injured by Defendant's conduct, in an amount to be determined at a later date via affidavits. Plaintiff filed a Memorandum in Support of Damages and Civil Penalties ("Damages Memo") on September 23,

2021 in which Plaintiff submitted evidence supporting the amount of civil penalties and consumer damages that Plaintiff was requesting.

In support of its request for consumer damages, Plaintiff attached to its Damages Memo the affidavits of eight consumers, which attested to the damages they suffered. The evidence established that each of the consumers sustained monetary damages in connection with Defendants' computer sales business. The Court finds that each consumer sustained individual damages in the amounts set forth in the Consumer Damages List (attached as Exhibit 9 to Plaintiff's Damages Memo).

In its Damages Memo, Plaintiff also explained the basis for the amount of civil penalties requested. Plaintiff's request was made pursuant to R.C. 1345.07(D). Plaintiff provided evidence of the Defendants' violations of the CSPA which, pursuant to R.C. 1345.07(D), permit the imposition of a civil penalty in the amount of \$5,000.00. The Court finds the Plaintiff's request well-taken.

### FINDINGS OF FACT

- 1. Defendant is an adult person who resides at 4607 7th St. NW Canton, OH 44708
- 2. At all times material to this Complaint, Defendant was engaged in the business of soliciting, offering for sale, or selling computers and related goods to consumers in the State of Ohio.
- 3. Defendant solicited consumers directly on online social media networks such as Facebook and Instagram and via websites such as TopTechWholesale.com and LLTechSolutions.com

- 4. Defendant promised consumers that he would ship computers and related goods in exchange for payment.
- 5. Defendant requested and received monetary payments from consumers via online payment processors such as Stripe and Paypal.
  - 6. After accepting money from consumers for clothing and related goods, Defendant failed to deliver the goods that were promised to consumers.
  - 7. Some consumers who did not receive their purchased goods requested refunds from Defendant.
  - 8. Defendant failed to provide requested refunds to consumers for whom he did not deliver the promised goods.
  - 9. When consumers contacted Defendant about the status of their orders, Defendant misrepresented that consumers would eventually receive the goods.

Defendant continues to operate other businesses under a different business name known as Legacy Media Solutions.

### CONCLUSIONS OF LAW

- 1. The actions of Defendant, as described herein, have occurred in the State of Ohio, in Franklin County, involved residents of the State of Ohio, and, as set forth herein, are in violation of the Consumer Sales Practices Act (CSPA), R.C. 1345.01 et seq.
- The Attorney General, acting on behalf of the State of Ohio, and in the public interest, is the proper party to bring this action by virtue of the authority vested in the Attorney General by R.C. 1345.07.

- Jurisdiction over the subject matter of this action lies with this Court pursuant to the CSPA, R.C. 1345.04.
- 4. This Court has venue to hear this case pursuant to Ohio Civ. R. 3(C)(1) and 3(C)(3), in that Defendant resides in Stark County and Stark County is one of the counties in which Defendant conducted activity that gave rise to the claims for relief.
- Defendant is a "supplier" as that term is defined in R.C. 1345.01(C), as he engaged in the business of effecting or soliciting consumer transactions for purposes that were primarily personal, family or household within the meaning specified in R.C. 1345.01(A).
- Defendant committed unfair and deceptive acts or practices in violation of the Failure to Deliver Rule, O.A.C. 109:4-3-09(A) and the CSPA, R.C. 1345.02(A), by accepting money from consumers for goods and services and then permitting eight weeks to elapse without making shipment or delivery of the goods and services ordered, making a full refund, advising the consumer of the duration of an extended delay and offering to send a refund within two weeks if so requested, or furnishing similar goods or services of equal or greater value as a good faith substitute.
- 7. Defendant engaged in unfair and deceptive acts and practices in violation of the CSPA, R.C. 1345.02(A), by misrepresenting the status of consumers' orders and refunds, specifically that their orders had not been placed and the payment for the orders had been lost when in fact neither assertion was true.
- 8. The acts or practices described in Conclusions of Law Paragraph 7 has been previously determined by Ohio courts to violate the CSPA, R.C. 1345.01 et seq. Defendant committed

said violations after such decisions were available for public inspection pursuant to R.C. 1345.05(A)(3).

### THEREFORE, IT IS ORDERED, ADJUDGED, AND DECREED THAT:

- A. Defendant, doing business under the name Top Tech Electronics, L&L Tech Solutions, Legacy Media Solutions or any other names, his agents, representatives, salespeople, employees, successors, or assigns, and all persons acting in concert or participating with her, directly or indirectly, is PERMANENTLY ENJOINED from engaging in the acts and practices described in this order and from further violating the CSPA, R.C. 1345.01 et seq., and its Substantive Rules, O.A.C. 109:4-3-01 et seq.
- B. It is DECLARED that the acts and practices committed by Defendant, as set forth above, violate the CSPA, R.C. 1345.01 et seq., and its Substantive Rules, O.A.C. 109:4-3-01 et seq. in the manner set forth herein.
- C. Defendant is ENJOINED from engaging in business as a supplier in any consumer transactions with Ohio consumers until he has satisfied the financial liabilities of the Court's judgment in this case.
- D. Pursuant to 1345.07(B), Defendant is ORDERED to pay consumer damages to the Ohio Attorney General in the total amount of \$1,720.87 to be distributed by the Attorney General to the consumers identified on the attached Addendum A, in the amounts specified on Addendum A.
- E. Based on the above findings that Defendant committed unfair and deceptive acts and practices in violation of the CSPA, Defendant is ORDERED to pay civil penalties, pursuant to R.C. 1345.07(D), to the Ohio Attorney General in the amount of \$5,000.

- F. Defendant is ordered to pay statutory collection costs to the Plaintiff.
- G. Court costs to Defendant.

Pursuant to Civil Rule 58(B), the Clerk is directed to serve upon all parties notice and the date of

this judgment. This is a final appealable order; there is no just reason for delay,

IT IS SO ORDERED

DATE

Submitted by: DAVE YOST Ohio Attorney General UDGE FORCHIONE

Christopher Ramdeen (0095623)

Assistant Attorney General 30 East Broad Street, 14<sup>th</sup> Floor Columbus, Ohio 43215-3400

Phone: (614) 995-1577

 $\underline{Christopher,Ramdeen@OhioAttorneyGeneral.gov}$ 

Counsel for Plaintiff, State of Ohio

## ADDENDUM A: CONSUMER DAMAGES SUMMARY

Last Name	First Name	City	County	State	Amount
Austino	Robert	Streator	LaSalle	IL	\$159.99
Breland	Mickens	Chicago	Cook	IL	\$155
Hatton	William	Westerville	Gloucester	NJ	\$299.00
Lechunga	Patricia	Minden	Douglas	NV	\$281.90
Martin	Tyler	Swisher	Johnson	IA	\$179.99
Perkins	Bruce	Comer	Madison	GA	\$189,99
Stratton	Jeremy	Parlin	Middlesex	NJ	\$195.00
Sutton	Walter	Capitol Heights	Prince George's	MD	\$260.00

Total: \$1,720.87

# STARK COUNTY CLERK OF COURTS NOTICE OF JUDGMENT

### 2021CV00196

### STATE OF OHIO EX REL OHIO ATTORNEY GENERAL VS SAM LORENZ

INDIVIDUALS LISTED BELOW WERE NOTIFIED THAT AN ENTRY WHICH MAY BE A FINAL APPEALABLE ORDER HAS BEEN FILED WITH THE CLERK OF THE COMMON PLEAS COURT ON Nov 17 2021.

Name

Address

CHRISTOPHER RAMDEEN

30 EAST BROAD ST 25TH FLOOR COLUMBUS, OH 43215

SAM LORENZ

4607 7TH ST NW CANTON, OH 44708

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November 19, 2021